

NEPAL'S LEADING VEHICLE RENTAL COMPANY

Nepal's First ISO Certified Vehicle
Rental Company



OUR BRAND AMBASSADOR

WE ARE PROUDLY ASSOCIATED WITH

MR. RAJESH HAMAL

*"I usually travel with Sparkcar.
I Recommend you to use their
Best Quality Service."*

Rajesh Hamal



NEPAL'S LEADING Vehicle Rental?

Why are we Nepal's Leading Vehicle rental company? It's a valid question. Due to the love and support of our customers, clients and staffs we have been able to stand on a firm ground of achievements like:



★ Team of Experts | 100+ Corporate Staffs

We have the best team in Nepal of 100+ Staff who are expertise on the vehicle fleet management to rental service operation who are highly motivated professionals working to ensure the better service delivery through innovative ideas and execution.

★ 24hrs 365 Days Call Center Support

We are the only vehicle rental company with a dedicated team of Customer Support available 24 hours 365 Days in need of booking, emergency to issue resolution for our every client and customers. Our customer support always replies within minutes whether it's a midnight call or Late night emails.





★ Biggest Fleets of Vehicles In Nepal | 5000+ Vehicles.

- We are the only vehicle rental company in Nepal with 200+ Self Owned Vehicles including premium/Luxury vehicles which helps us in delivering the quality service to our customers and clients.
- We are also the only vehicle rental company with 5000+ of vehicles from our vendors which helps us in managing any vehicle need inside the country easily and reliably.

★ Self-Owned Auto Care

We are the only vehicle rental company with self Owned Auto Care in Nepal. With a land mass of 33000 Sq Ft we have a fully functional and well equipped vehicle maintenance facility which directly helps in maintaining the quality standards of our vehicles. Looking at the top level delivery of Quality and safe service ,Spark Auto Care makes us stronger on our fleet's maintenance and safety. Spark Auto Care also has Individual Auto Care Stations in all 7 states of the country delivering vehicle maintenance service to vehicle owners all over Nepal.

★ Online Marketplace | Apps

For the first time in Nepal, Spark Group launched a dedicated Vehicle Rental Marketplace where customers can rent a vehicle or hire a driver with just some touch on their mobile phones. We launched two of the mobile apps for our three of the major services :

Spark car and Spark Driver as one and Self Drive Nepal as another. We are the only company facilitating customers with online booking vehicle rental services.

www.sparkcar.org | www.selfdrivenepal.com



Serving since 1996, Spark Group have been able to establish it's name as Nepal's Leading Vehicle Rental Platform offering happiness and service to 2 lakh + customers every year all over Nepal.



★ Mass EV Fleets with Self Owned Charging Station

We are the only vehicle rental company with a sole proprietorship of a Charging Station for our Self Owned Electric Vehicles developed to manage as a quick power source for all of our EV fleets. We are encouraging and entertaining Electric mobility as an alternative source to combustion engine heads as a CSR and to reduce the carbon emission on a global perspective.

★ Self Owned Fuel Reserve

We are the first and only car rental company in Nepal with Self Owned Fuel Reserve as a backup for any recession or natural calamities. We also have long term Contract with Major Fuel Distributors in Country like Nepal Army, Sajha Petrol Pump, Nepal Police for the no pause service delivery to our every clients and customers.





★ Highest Number of Drivers | 5000+ Drivers

(Best Driver Team) We are the one and only vehicle rental company with 500+ full time drivers working as FTEs in the company. These are the team of best drivers trained with defensive driving , First Aid Training and Mechanical Upskills. With a proper Hygiene and well mannered attitude , our Drivers are perfect for Nepali Roads.

Similarly, we're the only vehicle rental company in Nepal with 4500+ Outsourced Drivers all over Nepal which helps us in delivering driver hire service perfectly all over Nepal to our clients and customers.

★ All Over Nepal Branch

We are the only vehicle rental company operating from all of the 7 States of Nepal. Our dedicated branch helps in managing and providing service more efficiently and perfectly throughout the 77 districts all over Nepal.

24 Hours standby Call Center ready to help clients and customers



★ First ISO Quality Standard Vehicle Rental.

We are Nepal's first ISO Certified vehicle Rental company providing Quality Service to our corporate clients and customers since 1996.



Table of Contents

- **About Us**
- **CEO Statement**
- **Mission & Vision**
- **Company History**
- **Overview**
- **Safety & Quality Service**
- **Strength & Achievement**
 - Clientele
 - Reference
 - Testimonials
- **Spark Service Feature & Function**
- **leadership Team**
- **Policies & Service Declaration**
- **Our Services**
- **CSR**
- **Gallery**



Serving since 1996, Spark Group have been able to establish it's name as Nepal's Leading Vehicle Rental Platform offering happiness and service to 2 lakh + customers every year all over Nepal.



ABOUT US

Spark Group is an organization formed in 1996 delivering it's different services to it's clients and customers. Our core services includes Vehicle Rentals, Driver Hire, Vehicle maintenance and Travel & Tours.

At Spark Group we all are like minded experts with the different areas of expertise working together to satisfy our customers. Our team are unique individuals with a common shared vision and passion to create something that will last till the eternity of time. From leadership team who understands the value and effort it takes to pursue our vision and goals to our every members who are dedicated and hard working to achieve the same shared vision : We are Spark Group Family.

With continuous customer and client satisfaction and top notch service Spark Group has now been able to establish itself as Nepal's Leading Vehicle Rental Company. Along with the highest vehicle fleet and professional drivers, Spark Group is actually changing the course of vehicle rental in Nepal.

We value customers more than anything else, We focus on highest quality of service with zero compromises. We are Spark Group.



CEO STATEMENT

After many years of dedication, hard work and continuous customer satisfaction, Spark Group has become one of the most popular and the largest vehicle rental companies in Nepal with more than 500+ permanent office staff, more than 5000+ professional drivers with a fleet of 5000+ vehicles.

We have also developed a new concept and intensified our service with Mobile Apps and technologically advanced marketplace. It will be a hassle free service available right away whoever wants it. Anyone can book a vehicle or hire a driver in nepal within seconds. Our dedicated customer service team is available whether it is Vehicle Hire Service, Driver Hire Service or Adventure Tour 24 hours a day, 7 days a week and 365 days a year. Anyone can contact us as per the convenient time

Its been a roller coaster ride. to bring Spark Group where it is now. I am very proud of my team whose continuous effort made it possible to deliver the top-notch service to our clients and customers. We have never compromised on anything when it comes to our services. And I can vouch that Spark Group will always be providing the same level of quality service, safety and customer service to our clients and customers on up coming years.



Roshan Ghimire
CEO / Chairman

MISSION \$ VISION

1

Nepal's Top Corporate House

To be one of the top level corporate organization driven with passion, innovative mindset and trust.

2

Promote Tourism In Nepal

Our one of the main goal of providing service to our clients and customers relies in our mindset of promoting tourism inside our country Nepal.

3

Travel partner

Looking at the scale of logistics and service we offer till date. Our one of the mission is to be a forever partner of every Nepalese or people visiting Nepal.

4

Innovation

Spark Group is always well concerned about the deliverance of service with innovation in technology and operations. We are always focused to try out and implement latest and greatest ideas to upgrade our services and company as a whole.



Quality Policy

We strive to be the best at all times

We want to be known as the most professional, transparent and reliable Vehicle Rental Company in Nepal

We are committed to deliver complete satisfaction and build loyalty by providing superior service and transparent documentation that continually exceeds the customer's needs and expectations

We are committed to comply with all government rules and regulations applicable to our company and we have established our system and procedures to ensure the same

We strive to enhance knowledge, motivate and train our staff to acquire the necessary skills to ensure continual improvement of our Quality Management System in our endeavor to be the best in the field and we ensure that our Quality Policy is well communicated and understood by the staff within the organization

We are committed and have established system to review all our stated quality objectives on an ongoing basis to ensure the continuous improvement and effectiveness of our work and to ensure the sustainability to our company, service standards, customer needs and expectations

COMPANY HISTORY



1996

How it all started

An entrepreneurial -minded youth- Hari Bahadur Ghimire started a small business with just one vehicle to meet the needs of the general market as an airport wait pickup service and china-nepal border (kodari) drop pickup service.

2000

As a Startup

4 years down the line , the same single vehicle business was able to increase its fleet to 5 vehicles and started working as a startup company named "Kathmandu Vehicle Service" facilitating the tourists visiting Nepal.

2006

Transforming Transportation

It was the year 2006, the same individual who started the company in 1996 thought of rebranding their company with the name of "Nabil Transport" with its core services as vehicle rental.

2010

Change is Inevitable

With a very entrepreneurial mindset and hard work, Son of Hari Bahadur Ghimire - Mr Roshan Ghimire started leading the organization Nabil Transport to facilitate Corporate Houses within the country. Now everybody knew something big was on their way in the field of vehicle rental in Nepal, which led them again to rebrand the company name as "Sparklink enterprises" under the laws of Nepal government. A new visionary leadership and staircase to the top, Sparklink was now in the young enthusiast's hand.

2014

Diversity in the business

With an increasing demand of vehicle rental and highest value of customer service. Sparklink was now ready to spread its wings into different aspects of the vehicle rental market segment which led them to open a new subsidiary company named "Spark Car". Spark car at the beginning started delivering its service on a call basis. Facilitating every client and customers with vehicle rental via call and Emails.

2017

Start of something big

After years of dedication and non-stop customer satisfaction. Sparklink decided to centralize its companies under one roof with the name "Spark Group". Spark Group was formed to radiate more trust and analytical services to its customers and clients.

2018

Innovative Ideas

With the grand success of its family flagship "Spark Car" . Spark group decided to open a new subsidiary named "Spark Driver" to facilitate its customers and clients with driver hire service all over Nepal. With an increasing demand in the market and highest level of performance, Spark Driver was able to be an instant hit after its release. It was the year Spark Car became Nepal's Leading car rental Company.

2020

Technological Advancements and Service.

With a high pace of technological advancement, spark group was aware of the facts that technology brings transparency, speed and quality in the work. So, in 2020 they totally switched to the technological innovation of its internal operation, management and services which gave a boost to its ability to serve every corporate house with the quality they deserved.

2021

Year of Growth

In 2021, to upgrade and maintain the quality fleets of own vehicles, Spark Group decided to open a new subsidiary named as "Spark Auto Care" which is a vehicle repair & maintenance Company. With an increasing demand of vehicle rentals in the retail market, Spark Car, Spark Driver and Spark Auto Care were now destined and ready to hit the retail market segment for the customers wanting to rent/maintain a vehicle for any time all over nepal. It made Spark Car a phenomenon in the car rental category.

2022

Beginning Of New Era of Vehicle Rentals

Spark Group has always been agile when it comes to change/upgrades. With the demand of market and customers, again in the year 2022 spark group launched its new product Self Drive Nepal with the concept of renting a vehicle to drive on your own. Being a pioneer in the vehicle rental business in Nepal, Spark has been delivering every service to its fullest. With an innovative mindset and urge to uplift the tourism of the country, Spark Car, Spark Driver and Self Drive Nepal's new marketplace of Mobile Apps were released. Spark Group has always been focused and dedicated to satisfy the needs of its every client and customers. To grow tourism in Nepal Spark group added a new subsidiary company named "Spark Adventure". We are growing, We shall grow and We shall always grow- with Nepal, nepalese and the world.

Overview



Employment

Serving Employment to 4100 Individuals in Nepal. Creating more jobs Everyday.



Fleets

5000 + Vehicles inside the Marketplace hitting the streets of whole Nepal



Entrepreneurship Platform

Facilitating Business to 4000 + Vendors all over Nepal. Creating entrepreneurship platform to many individuals all over Nepal.



Strength & Achievement



ISO Certified

Nepal's first ISO certified Vehicle Rental Company



24 hr Call Center

24 hours 365 days active customer support



Technologically Advance

latest and greatest technology internal software



Emergency Response Team

Spark Group Emergency Response Team was internally formed within the operation department for emergency help/rescue/Aid to Stakeholders involved with Spark as a first priority. Later After the Global Pandemic in 2021 we decided to form an independent unit of Spark Emergency Response for a quicker,better and higher accuracy.

Team consists of:



Babu Krishna Karki
Ex Army Brigadier General



Doctor Ranjit Baral
Medical Team
Consultant cardiologist,
sports medicine & aviation
medicine



Kishor Mishra
Corporate Lawyer



Surya Lama
Operation - Spark



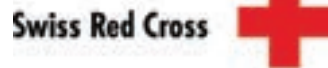
Uddhav Khatri
Vehicle Technician -
Spark

Core Clients





UNITED NATIONS





Certificate of Registration

This certificate has been awarded to

Spark Group Pvt. Ltd.

Trade Tower, Thapathali, Kathmandu, Nepal

In recognition of the organization's Quality Management System which complies with

ISO 9001:2015

The scope of activities covered by this certificate is defined below

Providing Vehicle Rental Service and Travel Management

Certificate Number:

77901/IA/0001/NA/En

Issue No:

3

Date of Issue: (Original)

03 October 2016

Expiry Date:

02 October 2024

Date of Issue:

05 October 2021

Issued by:

On behalf of the Schemes Manager



Reference letter



**GOVERNMENT OF NEPAL
MINISTRY OF HOME AFFAIRS**
Singha Durbar
Kathmandu, Nepal.

Ref No: 3/5
Date: 2018/12/30

To
Spark Tours Pvt. Ltd./Spark Group
Trek routes, Thapathali.

To whom it may concern

This is to certify Spark Tours Pvt. Ltd. (Spark Group) trek route Thapathali, Vehicle rental company has provided Vehicles for the 4th BIMSTEC Summit-2018 held on 10&11th August 2018. They satisfy us by providing quality service beyond our expectation. We found this company Professional practical and standard.

We highly recommend this company for vehicle rental purpose. And wish them meritorious success further.


(Ganga Acharya)
Under Secretary



**Government of Nepal
Budhi Gandaki Hydroelectric Project Development Committee**

Ref.
To whom it may Concern


This letter is to confirm that Spark Group is the vehicle Rental Company based in Thapathali, Kathmandu. We have dealt with this Company since 17th July 2014 and have found very dependable, reliable in its services and fair in the deadlines till date. It has a dedicated team consisting of highly professional office staff and experienced drivers who can work round the clock 7 days a week, 365 days a year.

Spark Group will be a great support for any governmental and non-governmental organization and business corporate houses across the country.

Sincerely,

Hira Giri
Under Secretary (Account)

Bhulchok Marg 24, Bhulchok, Kathmandu, Nepal, Ph. No. 01-4791038, 4791039, Fax No. 01-4791038
E-mail: info@spark.com.np Website: www.spark.com.np




HPL हिमाल पावर लिमिटेड
Himal Power Limited


Date: 17th May 2016

TO WHOM IT MAY CONCERN

This is to certify that Spark Group has been working with Himachal Power Limited since 2011. They have provided transportation services with different types of vehicles for short and long term duration on rental basis for our official use.

Our impression is: they show good professionalism in their jobs & services and have good knowledge in their field and also wish them for their successful future.


Raju Kumar Yambha
Procurement Manager
for and on behalf of
Himal Power Limited.



BIJAYA NIVAS, BHADOKSHI, LALITPUR, NEPAL
P.O. Box 12746, Kathmandu, Nepal
Telephone # +977 1 9521864 E-mail: info@hpl.com.np Facsimile # +977 1 9524411




psi
Nepal
Health Care Management Institute


No: 2777
Bhulchok Marg, West No. 6, Padmashali,
Kathmandu, Nepal 22400 Box 21026
Phone: +977 1 4428919/20,
2422299 Fax: +977 1 4428919
psn@psi.org.np

April 28, 2016

To Whom It May Concern

This letter is to confirm that Spark Group is the vehicle Rental Company based in Thapathali, Kathmandu, PSI/Nepal has vehicle rental contract with them since 2004. They have been found to be very reliable in terms of service and vehicle provided. It has a dedicated team consisting of highly professional office staff and experienced drivers. They are very prompt in communication and are always available to provide quality services.

Sincerely,

Sumita Raj
Administration Manager





Ref No: 2637/17/1077

TO WHOM IT MAY CONCERN

This is to certify that Spark Group has been working with our organization since 2013 providing different types of vehicles for short and long term duration on rental basis for official purpose.

We found that Spark Group most reliable, dedicated, service-oriented company so far.


Naraj Prasad Dahal
Product and Services Procurement Manager
Date: 5/11/16



WWF Nepal Tel: +977 1 4439000
PO Box 7000 Fax: +977 1 4439000
Bhuvaneshwari
Kathmandu
Nepal
www.wwfnepal.org

3rd May 2016

TO WHOM IT MAY CONCERN

This is to certify that Sparklink Enterprises P. Ltd. [Spark Group], Thapathali, Kathmandu has been providing service for vehicles rental for travel inside and outside valley to WWF Nepal since 1st August 2013.

Over the period, we have found Sparklink Enterprises P. Ltd. to be very efficient and prompt in their services.

We are glad to recommend them for their services.

Sincerely yours,


Bhagwan Lal Shrestha
Deputy Director – Finance & Administration



Date: 12th May, 2016

TO WHOM IT MAY CONCERN

This is to inform you that Spark Link Vehicles Service has been providing vehicle services to Oxfam in Nepal for its official purpose. Considering his current services we are fully satisfied and hope it will continue in the future as well. Especially this company is providing 4 wheelers and Coaster service starting from June, 2015 to the date.

Thank for your quality service and cooperation provided to us

Regards

Thanking you,

Kam Prasad Sapkota
Country Logistic Coordinator
OXFAM-GB



OXFAM
INTERNATIONAL
OPERATIONS SERVICE, 1000
Jamaica Road, 20, London
GPO Box 200, Kathmandu, Nepal
Tel: +977-1-4220074, 5540001, 5544000, 5520443, Fax: 977-1-4222197
EMAIL: oxfam@oxfam.org.uk, oxfam@oxfam.org.np, <http://www.oxfam.org.uk>, www.oxfam.org.np, www.oxfam.org
Registered in United Kingdom (England) Number 1074994. Registered in Nepal (Kathmandu) Number 207279. Charity No. 20079



Nepal Electricity Authority
(Government of Nepal Undertaking)
Engineering Service Directorate
Environment and Social Studies Department

Cha No: 647

Date: May 12, 2016

To Whom It May Concern

This is to certify that Spark Group has been providing us different types of vehicles on rental basis for short and long term uses from 2016 January till date as per the contract signed between us. Spark Group is a well established eco-friendly vehicle rental company located at Thapathali, Kathmandu. The entire team of this company is very friendly, attentive and fully committed to serving its clients with the top notch service at the most competitive price. The safety and comfort of the clients is their main priority. Drivers are friendly, punctual, courteous and very reliable.

We highly recommend Spark Group for those who want to hire vehicles for private and official purpose.


Rabin Prasad Chaudhary
Chief



13th May 2016

To Whom It May Concern

This is to certify that Spark Group (vehicle Rental Company) has been providing their service to our organization (NGO) since 18th January 2016 and during this period they have been ensured as their high standard of professional services and we don't have specific comments in their service.

We found their service dependable, reliable and punctual; also staffs are professional and knowledgeable in their work sector.

Sincerely,

Roshan Tamang
Deputy Country Logistics Manager

Salyakhari Marg, House #100/06, Basahuri Kathmandu, Nepal
Website: <http://www.acted.org>; <http://www.acted.org/nepal>



To
Spark Group
Thapathali, Kathmandu
Nepal

17 May 2016

To Whom It May Concern

Dear Sir/Mr/ma,

This letter is to confirm that Spark Group is the vehicle Rental Company based in Thapathali, Kathmandu. We have dealt with this company since January 2016 and have found very dependable, reliable in its service and fair in the dealings of date. It has a dedicated team consisting of highly professional office staff.

International IDEA is fully satisfied with its service.

Sincerely,

Shree Mayeshofer
Head of Mission
International IDEA
Nepal Office
Bhaktapur, Kathmandu



International IDEA, P.O. Box 1600, New York, NY 10118-1600, USA
Phone: +1 212 954 7000; Fax: +1 212 954 7001; Email: info@idea.org
Website: www.idea.org

PAN NO: 301932483

Regd No. 75/056011



ग्रामीण महिला सिर्जनशील परिवार Rural Women Creative Forum

Ref No:

Date: 30 August 2018

TO WHOM IT MAY CONCERN

This is to inform you that Spark Tours Pvt. Ltd., located at Trade Tower, Thapathali Kathmandu, has worked in this organization from August 2016 to March 2017 as vehicle service provider.

In my observation, Spark Tours Pvt. Ltd. is an honest, supportive, innovative and service oriented supplier. The service of this company was excellent during in this organization.

Sincerely,

Nimays Thapa
Executive Director



<http://nepal.mercycorps.org>

May 13, 2016

To Whom It May Concern

This is to certify that Spark Group has been working with our organization from September 1, 2015 till date. The Spark Group has provided us various types of vehicle with driver on rental basis satisfactorily.

Thank you.

Sincerely,

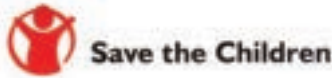
Kiran Adhikary
Acting Operations Manager



Sanku Chokh, Lattipur
P.O. Box: 54374
Kathmandu, Nepal
+977 1 441 2071/958 8832
+977 1 955 4379 fax

45 S.W. Ardeny St.
Portland, OR 97204
United States
+1 503 696 5500 tel
+1 503 696 5071 fax

40 Grosvenor
Edinburgh
Scotland, UK, EH2 2JQ
+44 131 662 9 100 tel
+44 131 662 9949 fax



Date: 13 May, 2016

To Whom It May Concern

This letter is to confirm that Spark Link is the vehicle Rental Company based in Thapathali, Kathmandu. The company has been providing vehicle rental services as per Save the Children's requirement since April, 2013. We found very dependable, reliable in its service and fair in the dealings till date and the company has been found very reliable in its service.

We wish organization all the best for success.

Sincerely

Madan Gyawali
Logistics Manager



Nepal Country Office
Basant Durbar, Basundhara, Pokhara
2073, New 1000
Kathmandu, Nepal
Tel No: +977 1 4469100
Fax No: +977 1 4469102

Save the Children International
11, Strand Street
London, WC2R 0LN
United Kingdom

A company limited by guarantee and
registered charity in England and Wales
Registered Charity Number: 1070800
Registered Company Number: 0749277
www.savethechildren.org

Street Child of Nepal
Manikjyega, Subhumbad-2, Lalitpur
Tel: +977 1 5536100
Email: info@streetchild.org.np
Website: www.streetchild.org.np



December 1, 2016

To Whom it May Concern

This is to certify that our organization has been outsourcing vehicle along with driver from Spark Group since August 1st, 2017. Besides we also hire their vehicle as and when needed. Both in terms of services and meeting urgent request, they have been of almost satisfaction.

Ever since we contacted them for the mentioned service, no any complaint or dissatisfaction has been witnessed. We wish them more success and continuity of excellence in service.

Thank you,

Raju Pradhan
Operations Manager



Street Child is a company limited by guarantee and registered charity in England and Wales.
Registered Charity Number: 1129140
Registered Company Number: 06799616
www.streetchild.org.uk



Working to end poverty
Promoting shared economic growth
Innovating for a sustainable world
المستشارون في التنمية
Country Programme Office
Chakrapot, Patanchikra Road, Lalitpur

06 December 2016

TO WHOM IT MAY CONCERN

This is to certify that Spark Group has been providing rental vehicle services to our organization from April 2015 to till date. We are satisfied with the quality of services provided by the Spark Group.

Rajendra Aryal
Country Programme Officer



5/12/2016

To whom it may concern

This is to certify that Spark group has been working and supporting our organization from February 1st 2016 till date. Spark group has provided us various kind of vehicle and experienced drivers on rental basis satisfactorily.

Thank you,
Sincerely,

Rajendra Kumar Jai

Log HOD





22 December 2018

TO WHOM IT MAY CONCERN

Room to Read (RTT) is an International Non-Government Organization working in 10 countries, including Nepal. Our mission is to provide lifelong gift of education to under-privileged children in our working countries. To that end, we have established more than 3750 libraries, constructed more than 1101 government schools, published 272 titles of children's books, piloting literacy programs in 80 schools and supporting more than 8650 girls through our Girls Education Program, in Nepal.

This is to certify that M/S Spark Group has been providing light vehicle (Car, Jeep, Micro-Bus) rental services as per the organization need and requirement since 2014.

The quality of the service is highly appreciate.

I wish all the best for his future endeavor.

Jonathan DeKetta
Admin Manager
Room to Read



Kupondole (Near Campion College), Lalitpur
G.P.O.Box : 21103, Kathmandu, Nepal
Phone: 5532967, 5534116, 5532963
E-mail: nepal@roomtoread.org

Infone: www.roomtoread.org & facebook: roomtoreadnepal (page)



Abt Associates
Nepal Health Sector Programme (NHSP)
Monitoring, Evaluation & Operational Research (MEOR)
House 18, Lane 3, Newgate, Lalitpur 10, Nepal
T: +977 1 5544822 | W: abtassociates.com.au
Country of Incorporation: Australia
Company Registration Number: 170463716574

20 8 2018

TO WHOM MAY IT CONCERN

This is to certify that Spark Tours Pvt Ltd had been providing us vehicle and driver services since 2017. They had been excellently managing the vehicle mobility and had been awesome in handling any grievances. We are highly pleased with their service and prompt response.

If you have any questions, please contact me on sarita.shrestha@abtassoc.com.au or +977 01 5544822. I would be happy to provide any other information or details that you might require.

Yours Sincerely,

Sarita Shrestha
Finance and Administration Manager
Abt Associates Pty Ltd
Jawalgal 10, Lalitpur, Nepal
01-5544822



Health. Access. Rights.
Bhaktapur, Kathmandu, 1100, Nepal
Tel: 977 1 4422067 | Fax: 977 1 4422049
www.icasnepal.org | www.icasnepal.org

July 18, 2018

TO WHOM IT MAY CONCERN

This is to certify that Spark Tours Pvt. Ltd. has been providing vehicle rental services as per the organization need and requirement since 2017 till date. They have been providing satisfactory vehicle rental service and the vehicles they provide are also in good conditions. We found that Spark Tours Pvt. Ltd. most reliable, dedicated, service-oriented company so far.

The quality of the service is highly appreciated. We are glad to recommend them for their services.

We wish the company all the best for success.

Thank You

Sarita Mittal
Administration Associate
Email: mita@ipas.org



NDI-Nepal
G.P.O. 8975, E.P.C 4129
Kathmandu, Nepal
Tel: 977 (1) 4442879/ 4436933
Fax: 977 (1) 4443679 Ext. 220
Website: www.ndi.org

Date: July 6, 2018

TO WHOM IT MAY CONCERN

This is to certify that Spark Tours Pvt. Ltd. has been providing us vehicle rental services since 2015. They have been providing excellent service and the vehicles they provide are also in good conditions. Their service is prompt and effective and we are satisfied with their service and would like to recommend it to others as well.

Thank you,

Manish Shrestha
Senior Administrative and Finance Manager
Email: mshrestha@ndi.org





NEPAL RASTRA BANK
Office of the Governor
International Relations Division



Central Office
Bhatnagar, Kathmandu
Nepal
Phone: 977-1-4422333
Fax: 977-1-4422374
E-mail: ir@nrb.org.np
Website: www.nrb.org.np
Post Box: 73

30 December 2018

Spark Team Pvt. Ltd.
Trade Tower Thapathali
Kathmandu

Subject: Letter of Reference

Dear Sir,

In reference to the 47th Board of Director's Meeting of Asian Clearing Union and the 14th SAARC/FINANCE Governor's Symposium held in Kathmandu on 2018 June 27-29 organized by this bank, we appreciate for the VIP vehicle service rendered to us during the period.

With best regards,


Shishir Chandra Ghimire
Deputy Director



NEPAL REDCROSS SOCIETY
Sindhupalchowk District Chapter

Ph: 01-4427124
Email: srindhupalchowk@gmail.com
Sindhupalchowk, Nepal



Date: 7th August 2018

To Whom It May Concern

We are writing this letter of confirmation regarding the vehicle service of Spark Link Pvt. Ltd. Nepal Red Cross Society, Sindhupalchowk has been using vehicle service for off-road drive from Spark Link from two years. Spark Link has provided vehicle with driver to facilitate the movement of staff, volunteers and transportation of basic office materials and tools to the remote areas of Sindhupalchowk where car/horse recovery program has been implemented. Service of Spark Link has been satisfactory in terms of time, quality and safety measures. We can thus recommend Spark Link as one of the good vehicle service providers company.


Arjun Kumar
District Program Coordinator
Emergency Response Operation



Poverty Alleviation Fund

Established under Poverty Alleviation Fund Ordinance 2073 & Act 2074



Phone: 977-01-4422333
Fax: 977-01-4422374
Head Office: 7/3/2
E-mail: info@pafund.org.np
Website: www.pafund.org.np
Tahachal, Kathmandu
Nepal

Ref: 2451-010-070

Date: 6 July 2018

TO WHOM IT MAY CONCERN

This is to certify that Mr. Spark Team Pvt. Ltd. had provided brilliant service provider for renting a vehicle all over Nepal. Mr. Spark Team Pvt. Ltd. has provided vehicle to this organization for the past two years. We found its service is satisfactory and wish for its best future endeavor.

With regards

Arjun Kumar
Administrative Officer

Improving Maternal and Newborn Health with a focus on Emergency
Obstetric and Newborn Care and Referral System



To Whom It May Concern


This letter is to recommend the services of Spark Group Pvt. Ltd. During the short span of working with the company was enough to gain our confidence and trust in their service execution. The company is highly professional and do not compromise in quality. We can say that we have always been satisfied with their work.

The company rendered services in the remote parts of Nepal where the roads condition was not good (off road). The drivers are skilled and know the terrain well which was helpful as at times it would be our first time travelling to that particular location. The drivers, the vehicles and altogether their services is highly recommended.

Hence, I strongly recommend the services of the company and I am looking forward to working with them again.

Sincerely,


Dr. Swarni Rajkhandari
Team Leader


Improving Maternal & Newborn Health with a focus on emergency obstetric & newborn care & referral system

TO WHOM IT MAY CONCERN

This is to certify that we have been using Sparklink Vehicle Service from time to time, or whenever there is a need for additional vehicle (s) by us. We are pleased to inform that the service provided by Sparklink Vehicle Service is of a good standard.



Ushas Parajuli
Senior Finance/Administrative Officer
Date: 15 July 2022



To,
Spark Tours Pvt Ltd

From,
Apollo Tyres Ltd
Nepal

Appreciation Letter

This is to declare that Spark Tours has been renting us various kinds of vehicles for business purposes. They are specialist in provide vehicles and drivers on rent with safety and comfort. The entire staff is friendly, responsive, and dedicated to providing its customers with excellent service at the most reasonable price.

We highly recommend Spark Tours Pvt Ltd for those who want to hire vehicles for personal or professional use.



To,
M/s Spark Tours Pvt Ltd,
Trade Tower, Thapathali,
Kathmandu, NEPAL-44600

Spark Limited
17th Floor, 17th Street,
Bhatu Park, Kathmandu-44600,
Nepal

www.bosch.co

Ref: RENP/IC/2022/005

21 July 2022

Dear Team Spark,

We are writing this letter of confirmation regarding the vehicle service of Spark Tours Pvt Ltd. We have been using vehicle service from Spark effective from March 2022. Vehicles were always delivered on time and in the amount as per predefined in the agreement.

They provide vehicle with driver to us, and the drivers assigned to Bosch are well trained and experienced. We also appreciate for the VIP vehicle service rendered to us in May 2022.

Thus, we recommend Spark as one of the good professional vehicle rental service provider companies in Kathmandu, Nepal.

Yours sincerely



Ritesh Gupta
Country Head, Bosch Limited
Email: Ritesh.Gupta@in.bosch.com



13th July 2022

To,
Pratik Parajuli
Chief Operating Officer
Spark Group

Subject: Appreciation for the quality service.

This is to state that Spark Link Vehicle Service has been offering us car rental services with drivers since many years. We are impressed with their staff and, especially the driver and members of the operation, for responding promptly and providing the vehicle we requested whenever we needed it. Also, we appreciate their co-operation with our staff during the travel.

We hope that you will maintain the same level of service.

Sincerely,



Pratik Shrestha
Deputy General Manager
Dish Media Network Ltd



22 January 2021

To: Spark Tours Pvt Ltd, Trade Tower, Ringroad, Kathmandu, Nepal

To whom it may concern

We want to compliment Spark Tours Pvt. Ltd a vehicle rental company for being an outstanding service provider. We are so impressed with your timely service which was provided from all over Nepal. Vehicles (Truck) provided to us in Dang, Kailali and Morang district, were in very excellent condition. We found your working mechanism very professional and smart.

On behalf of the management from NCCSP II project, we appreciate your dedicated service. Thank you for giving this company your best.

Santa Chitrak, Admin Coordinator, NCCSP II, 9851108217, santa.chitrak@gmail.com

Mac McDonald, Manager, NCCSP II, Kathmandu, Nepal

International Department, McDonald's, Kathmandu, Nepal



राष्ट्रिय एच.आई.वी. तथा एड्स महासंघ नेपाल National Association of PLWHA in Nepal (NAP+N)

Arish Marg, Bulevar, Kathmandu, Nepal, P.O. Box No. 216, Tel: +977-1-4421401, 4420999, Email: info@napn.org.np, Website: www.napn.org.np

442 401 - 171 12020

5th February 2020

To Whom It May Concern

This letter is to recommend the vehicle rental services provided by Spark Tours Pvt. Ltd to us for more than 2 (two) years and have found them excellent services provider. During the span of working with the company was enough to gain our confidence and trust in their service execution. They provide quality service (vehicle rental) at reasonable prices with great punctuality. We use Spark Tours Pvt. Ltd. for our official field visit as well as for self-purposes.

The company rendered quick and quality services by the time of necessity. The staff are very smart, knowledgeable and highly qualified as well as of good personality. The main reason why we deal with Spark Tours Pvt. Ltd is because they are a great partner that truly cares about the customer's service as well as a very well maintained vehicles and highly experienced drivers. The drivers and the vehicles altogether their services are highly recommended.

They value the relationship and help grow in business. We strongly recommend the service of the company and we're looking forward to working with them again.

Sincerely,

Mr. Shalish Dixit, Administrative Manager



राष्ट्रिय योजना आयोग केन्द्रीय तथ्याङ्क विभाग

राष्ट्रिय तथ्याङ्क विभाग

संस्था: २०५५-०५-१२

दिने: २०७३-०५-१२

विषय: - जी.संलग्न सम्बन्धित छ।

उपरोक्त सम्बन्धित राष्ट्रिय तथ्याङ्क विभागको जी.संलग्नको रूपमा छ। नि. सं. २०७३/१५, २०७३। मा दिने २०७३ चैत्र १५ गते संघीय तथ्याङ्क विभागको मागको रूपमा तथ्याङ्क उपलब्ध गराउने हुनाले जी.संलग्न ११ दिने तथ्याङ्कको तथ्याङ्कको रूपमा संलग्न।

सन्तोष शर्मा, तथ्याङ्क विभाग



ActionAid International Nepal, P.O. Box: 6027, Anara Marg, Lazimpat, Kathmandu, Nepal

Telephone: +977 (0) 1 400 2177, E-mail: mail.nepal@actionaid.org

27 July 2022

TO WHOM IT MAY CONCERN

This is to certify that Spark Tours Pvt. Ltd. had provided us vehicles through their vehicle hiring service from January to April 2021. Their service was satisfactory. Their service was at an affordable price.

We acknowledge and recommend their service and professionalism they and their staff have shown during this period and wish them success in future.

Thank you.

Yours sincerely,

Suveni Karki

Administrative Manager, ActionAid International Nepal (AAIN)





Whom it May Concern

I would like to express my appreciation to Mr. Pawan Paudyal, Chief Operating Officer of Spark Group and his team for their wonderful work and service.

We would not hesitate to recommend Spark Group and its team in the future, being the most reliable vehicle hire service in Nepal.

Yours sincerely,



Yaniv Seidman
COO and second Secretary
Embassy of Israel



Embassy, Kathmandu, Nepal
Tel: +977 1 4211211, 4211212, 4211213
E-mail: info@embassyofisrael.com.np

P.O. Box 271, Thapathali, Kathmandu
Tel: +977 1 4471480
Website: <http://www.embassyofisrael.com.np>
Facebook: <https://www.facebook.com/EmbassyOfIsrael>



Ref. No :- 12-ADM-03-FY23

TO WHOM IT MAY CONCERN

Spark Group has been working with Heifer Project International Nepal for past five years providing different types of vehicles for short and long term duration on rental basis for official purpose.

We found that Spark Group most reliable, dedicated, service oriented company to be. We wish the company all the best for success.

Thank you



Nirmla Rai
Associate Administrative Officer

25 July 2022

HEIFER INTERNATIONAL NEPAL | Hattish, Lalpur Ki, P.O. Box 616, Kathmandu, Nepal
Tel: 9771-4225544, 270267 | info@heifer.org | www.heifer.org



Ref No: 06/CRU/HA/2073/No

Date: July 25, 2022

To Whom it May Concern

This is to certify that M/S Spark Tours Pvt. Ltd is providing vehicle rental services and driver hire services to Himalaya Airlines Pvt. Ltd since 2021. The service provided by them is found satisfactory till date.

This letter has been issued only for reference purpose.

Thank You



Manu Shree Shrestha, Bajinaga
Head of Department
General Service and A.T.U

Himalaya Airlines Pvt. Ltd.
Gandhinagar - 3, Kathmandu, Nepal
PO. Box 20299 | T: +977 1 4338203 | F: +977 1 4338488
e-mail: info@himalaya-airlines.com | www.himalaya-airlines.com

OCR No. : 7894/04/22



इंडियन ऑइल कॉर्पोरेशन लिमिटेड
1105, बौद्ध चोकबाट बाह्र
सकलमा, काठमाडौं
Indian Oil Corporation Limited
1-105, Boudha Business Park
Thapathali, Kathmandu
Tel: +977-1-44548000 | E-mail: info@indianoil.in

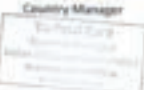
देशीय अर्थतन्त्र
Representative Office

To Whom it May Concern,

Date: 14th July 2022

This is to certify that Spark Tours Pvt. Ltd., Trade Tower Thapathali Kathmandu is providing car hiring service for Country Manager Nepal since January 2021. Services rendered by Spark Tours during the period January 2021 till date is excellent.

Komal Kant





Date: 17th July, 2022

To whom it May Concerns

If you're looking for a vehicle rental supplier, Spark Tours Pvt. Ltd is an excellent choice. IRRI frequently uses vehicles for official trips and other purposes.

We have always been very responsive to my requests. Their service is top-rate, and their level of customer service is outstanding, so we find more ease using their services. As a result, Spark is one of the top vehicle rental suppliers we have worked with for the past five years. I have gladly recommended Spark to several of our customers and other suppliers, and all of the feedback I have received has been positive.

Based on our experience with Spark, we are confident that you'll have a positive experience if you decide to take service from them. If I can answer any questions about my experience with Spark, feel free to reach out via email on spark@sparknepal.com at your earliest convenience.

Best wishes,

Sandhya Bhandari
International Rice Research Institute
Kumming, Beijing, P.R.



14 Jul 2022

To Whom it May Concerns

The Nepal Renewable Energy Programme (NREP) is a Government of Nepal programme funded by the British Embassy-Kathmandu (BE-K) aiming to transformational change in Sustainable Energy development in Nepal through increased private investment resulting in low-carbon economic growth and sustainable energy access for all. NREP operates in three Provinces: Madhesh, Lumbini, and Karnali. The Programme is implemented by the Alternative Energy Promotion Centre (AEPCC) with Technical Assistance from the DAI Global UK Consortium—including DAI, Wirock International, Policy Entrepreneurs Inc., and Sarawidha Pahal.

Briefly, NREP has been designed to increase private sector investment to develop distributed renewable energy markets, primarily in commercial, institutional, and industrial market sectors, increase universal energy access, and a corresponding higher quality of life to Nepal citizens living in remote regions and facilitate a policy, planning, legal construct, and regulatory environment conducive to both enabling and sustaining progress in RE market development and universal energy access.

It is with much enthusiasm that we recommend Spark Tour Pvt. Ltd. for vehicle rental services. We have been using Spark's car rental services since February 2019, and we are fully satisfied with their services.

We have experienced incredibly customer-focused and professional with Spark. Their vehicles are clean and up to the standard level. The drivers are well experienced with good manner. We found the entire team are very professional.

Should you require additional information on their services, please feel free to contact, as I can be reached on 9841309595.

Best Regards,



And R Bhandari
Operations Manager
Nepal Renewable Energy Programme

Nepal Renewable Energy Programme
House no. 42, Ward No. 10, Thapathali, Kathmandu-17
+977-1-42011740



Shree Manoj K. Shrestha
Executive Director
2nd Floor, Four Square Complex,
Bhadracharya, Kathmandu, Nepal
Tel: 977-01-42550001
Email: shrestha@nwedc.gov.np
www.nwedc.gov.np

नेपाल विद्युत नियन्त्रण आयोग

17th July 2022

To Whom it May Concerns

We are writing this letter of confirmation regarding the vehicle rental service of Spark Tours Pvt. Ltd. NWEDC has been using vehicle service for many years. Spark has provided vehicles to facilitate various services of NWEDC. The service of Spark has been satisfactory in terms of time, quality, and safety measures. We can thus recommend Spark Tours Pvt. Ltd., one of the good vehicle service provider companies.

Sincerely,



Subin Karmacharya
Sr. Admin Manager



Ref No: 102

July 27, 2022

TO WHOM IT MAY CONCERN

This is to certify, Spark Tours has been providing vehicle rental services to us from year 2019 to 2022 as per framework annual contract.

Even under the most challenging conditions, such as COVID, economic stagnation, natural calamities, etc., they have provided us with vehicles. They always reply to us promptly till their duty is completed and they immediately give a substitute for any failure. They always respond to us promptly till the completion of their task, and they provide a replacement right away if something goes wrong. Additionally, they have great post-sale customer service, asking for feedback and client happiness.

If you have any further questions, please feel free to contact me.

Regards,

Purnima Shakya
Administration and Finance Director



19th July, 2022

To Whom It May Concern

This is to certify that People2People Pvt. Ltd. has been associated with Sparklink Enterprises Pvt. Ltd. for providing vehicle rental services for well-planned and timely travelling since June 2021.

Sparklink Enterprises' professional and refined approach made their work extremely valuable to our employees. As per the employees' they found the service to be helpful, positive and hence proved to be beneficial to the entire team.

We can confidently recommend the services of Sparklink Enterprises Pvt. Ltd. as a solid and reliable service provider in their field of work and we appreciate all the hard work put into completing the vehicle rental process in a timely and effective manner.

It has been pleasure working with the team of Sparklink Enterprises and we have no hesitations in recommending the team for Vehicle Rental Services.

Yours faithfully,


Archana Shukya
 Admin and Accounts Executive
 People2People Pvt. Ltd.




Reg. No.: 594 | Soc 1004

Reg. No.: 2020/17422
 2022, Chitwan, Nepal

Date: 29th July 2022

To Whom It May Concern

This is to certify that Spark Tours Private Limited, a vehicle rental business with an office based in Thapathali, Kathmandu has been the annual vendor for renting vehicles from December 2020 to June 2022. The service provided by the company is satisfactory.

We wish Spark Tours Private limited all the best for the future endeavors.


Archana Shukya
 HR Director



Date: 22nd July 2022

To whom it may concern

This is to certify that Spark Group has been providing vehicle rental services of the National Vocational Qualification System (NVQS) Project, Swisscontact since 2017.

During this period of time, they have always been very responsive to our requests, and have really gone the extra mile to ensure that our needs are met. As a result, Spark Group is the only vehicle rental service provider for the past five years. We have gladly recommended Spark Group to several of our project partners and other stakeholders, and all of the feedback I have received has been positive.

We wish them best of luck for their future endeavors.


Stefan Schell

Stefan Schell
 Team leader
 NVQS Project Phase II



27 July 2022

Unilever Nepal Limited
 City Square Building
 2nd & 3rd Floor
 New Bannochburn Rd
 GPO Box 1751, Kathmandu
 Nepal
 T: +977 1 4479582

To whom it may concern

This letter is to confirm that Unilever Nepal Limited has been receiving Vehicle Fleet services from Spark Tours Pvt Ltd. We have been satisfied with their services and would recommend this company without reservation. If we can be of any further assistance, do not hesitate to contact the office.

Sincerely,





Unilever Nepal Limited

Date: 27 July 2022

World Vision International Nepal
 IC Tower, Pashu Path-11
 GPO Box 87288
 Tel: +977 1 224871, 224872
 Fax: +977 1 224873
 www.wvi.org.np

To Whom It May Concern

This is to state that Spark Link Vehicle Service is the highly professional service provider and been offering WVI Nepal vehicle rental services with drivers since 2019 until currently. We are happy to testify their excellent service and support of their staff, especially the driver and members of the operation, for their response promptly and providing the vehicle in on time with satisfying service on every request.

We are positive that Spark Link Vehicle Service will continue and exceed the level of service in coming days.

Sincerely,


 Manoj Ghosh
 WVI & Admin Manager

Representative of the VOITH GROUP Hydro Division Services Nepal

VOITH HYDRO PRIVATE LIMITED
 10/10/1, COMMERCE
 MARKET, KATHMANDU
 NEPAL
 PHONE: +977 1 4222222
 WWW.VOITH.NP

To,
 Chief Operating Officer
 Spark Group
 Tripureswar, Kathmandu, Nepal

Kind attn: Mr. Padam Pansul

File No.
 Date Recd.
 Date Issd.
 Date
 Date
 Date
 Date

Letter Appreciation Letter

This is to certify that we have been working with **Spark Link Vehicle Service** for 3 years since 2019. Your company has supplied us with vehicles on rental basis at our hydro project sites in various parts of Nepal and for movement of our personnel from Nepal Borders to Hydro sites along with drivers.

Your Company has managed to provide a clean, sanitized vehicle before and during the pandemic for our staff wellbeing during the service period. Our staff, traveling or using your vehicles, have also highly recommended the drivers for their experiences, good communication skills, discipline and professionalism.

We are truly delighted by the level of commitment and professionalism demonstrated by your team with quick response in providing your services and hence it gives me immense pleasure to issue the appreciation letter for true entrepreneurship.

Going ahead, we look forward to work with your company for many projects to come in Nepal in future.

Thanking you,

For Voith Hydro Private Limited
 Authorized Signatory


 Anil Pandey
 Country Manager
 +977 9801041625

Registration No. 202002028
 VAT No. 2020028

C-06, w-01, 19/14, 22/23

Date: 18 July 2022

To Whom It May Concern

This is to certify that our organization has been outsourcing vehicles along with drivers from Spark Tours Pvt. Ltd. since 2019. We use their vehicle on a regular and emergency basis. In both terms of services and meeting urgent requests, they have been of the utmost satisfaction.

We believe you will achieve more heights in the coming future. We appreciate your service and dedication.

Sincerely yours,


 End Dattaraj
 Head of Finance and Admin



We will acknowledge our donors (donors, donors, donors) and good organizations for supporting our projects in Nepal.
 www.wateraid.org.np
 WaterAid Nepal, 20/20/15, Pashu Path, Kathmandu-14, Nepal. GPO Box 20214, Kathmandu, Nepal
 Tel: +977 1 4222222 Email: nepal@wateraid.org.np Website: www.wateraid.org.np

RESEARCH TRIANGLE INSTITUTE (RTI) INTERNATIONAL
 P.O. BOX 207147C, RDU
 70401 COMPOSITE, RAYNESVILLE, LAURENS, NORTH
 CAROLINA, UNITED STATES
 TEL: 919.321.1200 FAX: 919.321.1200

Ref No: 026/2022

12 July 2022

TO WHOM IT MAY CONCERN

This is to declare that Spark Tours Pvt. Ltd. has been working with USAID's Act to End Neglected Tropical Diseases (NTDs) | East Nepal Project since May 2019 providing several types of vehicles for short term and long-term duration on rental basis for official purpose.

So far, we have found Spark Tours Pvt. Ltd. to be a dependable, committed and service-oriented organization.

Thank you,

Sincerely,


 S. Operation Assistant





Ref. No.: 1435

Government of Nepal
MINISTRY OF CULTURE, TOURISM & CIVIL AVIATION
DEPARTMENT OF TOURISM

Bhrikutimandap, Kathmandu
(Tourist Police Unit)

Website: www.tourismdepartment.gov.np
E-mail: info@tourismdepartment.gov.np
Fax: +977-1-4227281
Tel: +977-1-4256228, 4256231, 4256217
Director General: +977-1-4247037



Email: policetourist@nepalpolice.gov.np
Nepal

Date: 07th June 2019

Subject: CERTIFICATE OF APPRECIATION.

This certificate is proudly presented to Spark Group for partnership to organize training program to drivers and administration team on safety, security and good behavior.


IN CHARGE
(AMRTI BAHADUR BASNET)
TOURIST POLICE UNIT

TESTIMONIALS

Movie/Entertainment Industry



Rajesh Hamal

Superstar/Actor

“I recommend Spark Car for any kind of travel all over Nepal with these three amazing options Spark Car, Spark Driver and Self Drive Nepal”



Barsha Siwakoti

Actress

“Sometimes when my driver is on leave or in case of any health issues , Spark Driver has always been my best choice, I have always been using this service for my work and need.I recommend Spark Driver to everyone who needs Driver Hire Service on time”



Ram Krishna Dhakal

Legendary Singer

“Spark Driver - Driver Hire service is a reliable and secure facility for us Nepalese to skip traffic jam, Drink and Drive Case and Parking issues. I use this service frequently for my various needs. I recommend everyone to use their service.”



Puran Joshi

Fashion Director

“Spark Car has been a very good friend of mine these days. When in shoots outside the valley or inside the valley I always use Spark’s service. They are on time and reliable car rental service in Nepal.”



Nirag Poudel

Film Director

“We know how hard it is to shoot a movie. Difficult places, lots of crew and many vehicles. Spark Car has always been my friend when it comes to managing vehicles according to my needs. Whether it be a Crew Bus, 4*4 SUV or a premium vehicle for shooting , they are always ready to serve me.”

Aviation



Cpt. Vijay Lama

Sr.Pilot/Captain - Nepal Airlines

“The level of service Spark Car is providing in Nepal is unique. I had only seen and used this kind of service abroad, Until when I used Spark Car. They are really the pioneers in Self Drive Car Rental and Vehicle Rental in Nepal.”

Athlete and Sportsmen



Deepak Bista

President - Nepal Olympian Association / Nepali Olympian

“In case of Long Drives , Business Visits to Family Outings, I always use Spark Car. And i recommend everyone to use the service”

NRNA/Expats



Kul Acharya

NRNA President

“If anybody’s searching for the best self drive car rental in Nepal. I would Recommend Self Drive Nepal. I also request all the Nepalese living abroad to try Self Drive Nepal when in time of visit to Nepal. It’s the best Experience.”

Banking/Banker



Anil Keshari Shah

Banker Celebrity

“I always choose SparkCar when it comes to my premium vehicle needs on any occasions or the places I like to travel. They are the best !”

Businessmen



Akash Golcha

Director - Golchha Organization

“I want to recommend Self Drive Nepal to everyone willing to rent Self Drive vehicles in Nepal. It’s a very unique service Spark Group has brought here in Nepal.”



Sunil Khetan

Managing Director- Maxxis Tyre Nepal

“If you want to travel Nepal with the freedom and security you want from a vehicle , always choose Self Drive Nepal. I only used to see these kinds of services overseas, I’m happy this service is now available in Nepal too.”

Journalism & Media



Rishi Dhamala

Journalist

“If anybody needs a reliable , safe and premium car rental service in Nepal. I purely recommend Spark Car.”



Prakash Subedi

Media Personality

“ I recommend Self Drive Nepal to all of you. It’s a new innovative service opened and run by young entrepreneurs here in Nepal”

Doctors (Medical Field)



Dr. Chakraraj Pandey:

Specialist in Arthroscopy, President - Frontline Hospital

“I have taken Spark Car as a big facility for me in my life. Whether it’s inside kathmandu or Outside kathmandu, Spark is my ultimate choice for travel. I also recommend everyone to use Spark Car”

Corporate Sector



Yugesh Bhakta Bade Shrestha

CEO - IME General Insurance

“Spark Driver has always been my choice when it comes to my alternate driver service anytime and anywhere. I just love their level of service and pricings. Spark Driver is a very useful service for people like us too.”



Suresh Maharjan

Head of Business Support and Payment Solution - Siddhartha Bank

“There’s a new mobile app in town named Self Drive Nepal. For people like me who have busy schedules at work and meetings in different cities of Nepal, Self Drive Nepal is the best choice. As they have high quality different kinds of vehicles.”

Law and Judiciary



Sushil Panta

Senior Advocate

“When I need to travel to different places , I always use Spark Car as my travel companion. I recommend every individual from law and every field to use their service as I have a huge trust in them.”

Automobiles/ Corporate



Dhruba Thapa

NADA PRESIDENT

“Spark Car is my best choice for vehicle rental in Nepal. I recommend everyone of you to use their service in need.”

SPARK SERVICE

FEATURE & FUNCTION

★ Drivers Recruitment Criteria.

- While hiring Internal/outsourcing driver, we check and verify all the below criteria.
- Check whether the driver's license is valid and ensure that the driver holds the appropriate class of license for the appoint vehicles.
- We hire drivers having minimum five year of work experience.

Explore the past accident or prosecution history and attitudes towards road safety in the interview.

- Assess driving competence and attitudes at the recruitment stage.
- Carry out an on-road assessment to ensure that the potential employee is competent to carry out the required driving tasks.
- Test the driver's knowledge of the local rules of the road, or Highway Code where available.
- Check the Driver's fitness to drive, health and eyesight.
- We prioritize drivers having general maintenance knowledge about vehicle.
- We recruit driver who have general English speaking skill.

★ Emphasis on Appointing/Recruiting Female Driver

- Our HR team specially focus on hiring female driver, as we are mostly working with NGOS, INGOs and UN Houses they mostly priorities female drivers. we have advertised vacancy for recruiting female drivers. During recruitment process we promote the company culture and a friendly dispatcher, instead of highlighting the payment's.
- We also feel that recruiting female drivers will help to break down obstacles to equitable employment opportunities.
- We are collaborating with two driving training institute in Kathmandu valley. Aim for this collaboration is to provide sponsorship to female learner which we can help them for employment. Among those qualified female we recruit the finest learner at our organization. By the end of 2025 we intend to recruit 50% of the female driver, promoting women empowerment and giving equal employment opportunity.

★ Facilities Provided for Drivers.

1. Medical Checkup.

company provide yearly full body checkup services for driver, where time and again company involves in health campaign. Also our drivers have health insurance policy.

2. Compensation and benefits as per local law.

- We facilitate our driver according to the Nepal's current labor act. we provide them over time wages, Provident fund, medical insurance, Festival Bonus, allowances, Yearly bonus and rewards according to the company policy.
- We award deserving drivers with trophies such as Driver of the Year and Best 20 Driver, as well as cash and other prizes.
- Under Corporate Social Responsibility (CSR), we are facilitating some of our driver's children by providing them educational scholarship.

★ Our hiring and training program for Drivers (skill, behavioral)

- We recruit only those drivers who are from the driving background and who have knowledge about general mechanical knowledge.
- We provide personal orientation to our drivers regarding discipline and good behavior.
- Collaborating with department of tourism and tourist police unit we yearly organize training session to our driver. Last time it was held on 30 th Jan 2022.
- We have our own Auto workshop (Spark Auto Care) where we give yearly general and mechanical training to our drivers.

★ Driver Training Course.

We organize yearly training to our drivers, such as.

- Defensive Driving Training
- First aid training
- Motivational training
- Mechanical training.

Last training held was defensive driving training level-2 dated on February 25-28 2022. Training Reference document can be furnished on request.

★ Our Approach to Providing Client Safety

1. We Follow These Driving Safety Tips to ensure road Safety regulation.

- We provide well experience driver with no accidental record.
- Driver have Excellent eyesight and driving fitness
- Our Driver's Obey the speed limit.
- We have strictly told our driver not to use cell phones when driving.
- We Ensure the vehicle provided for duty is roadworthy which may not cause any trouble in travel.
- We have our own workshops in Kathmandu and have an association with various maintenance centers in important cities for smooth vehicle maintenance.
- We provide our drivers with first aid training, road safety training, defensive driving training, and mechanical training. Only those drivers who have completed this training are assigned for the duty.
- We have limited the driver's working hours. We strictly monitor the driver's working hours. The aim of this set of rules is to improve road safety and ensure driver's good working conditions.
- Before moving vehicle for the trip our technician do inspections and approve vehicle check list.
- Guard against distractions while driving. Set all devices, mirrors and controls prior to driving.
- Ensure all passengers wear a seat belt.
- Maintain a safe following distance while driving.
- For any issue, our operation and technical teams are easily available 24*7 to solve the issue.

2. GPS Facility.

- Almost all of our vehicle have GPS and best tracking system. Also we monitor the statistics of our vehicles in terms of speed, direction, and geographical location of the vehicle using GPS.

3. Innovative Approaches offered to our existing clients to ensure personal safety.

- We provide Flexibility in vehicles, vehicle sizes and types.
- We provide well trained professional drivers.
- Always provide Clean, well maintained vehicles with airbag & AC.
- We guide our clients always to wear a seat belt with seatbelt even when travelling short distances. Check seat belts periodically to ensure proper functioning.
- Maintain Record keeping, logs and static necessary to meet govt. requirements.
- Always have spare and backup drivers & vehicles available when any situation arises.
- Green number plates vehicles (Tourist Vehicles) are available. Even in emergency situations (lockdown, Banda, Hadtal, Chakkajam) we do our best to resolve the issue and keep the vehicle running smoothly.

4. Handling Drivers indiscipline or undesirable behavior

- We have Trained the Drivers regarding discipline and good behavior.
- We educating them and make them aware of the safety policies and best driving practices. We Show them the realities of unsafe driving, over-speeding, distracted driving, and poor behavior. We encourage them to perform better.
- We consciously Support, acknowledge, motivate and reward drivers.
- we correct poor driving through immediate feedback from clients. our vendor management team specifically do this job.
- We encourage them by paying them well and providing them with additional incentives such as bonuses, allowances, and provided funds.

5. Innovative Safety Approaches

During this covid-19 lockdown to make our client secure to the client we have manage Safety Measures regarding COVID-19 and continue doing this. We assure our clients providing the shuttle service as per WHO's standards and designated criteria with all safety measures and precautions to prevent from COVID19.

Safety measures.

- Disinfecting The Vehicles.
- Hand Sanitizers for Passengers.
- Facial Mask for all Passengers.
- **Our Operating Procedure/Feature**
 - We assign specific Operation Officer for each running project under our company. They are specialized and dedicated to their assigned project by our Operation Department. He/She will be on standby for all the time and as per your convenience.
 - We have allocated some parking species for vehicle parking and smooth movement, i.e Sorhakhutte, Gaushala, Thapathali and Airport. This enables us to deliver timely service.
 - We always keep standby drivers & vehicles in case of emergency reference If any problems come up with the provided vehicles, we are ready to replace immediately with the similar standard vehicles.
 - We guarantee that we will supply a vehicle within one hour of receiving your request, depending on your location.

- **Regarding Emergency Service and assistance on a need basis**

Our Operation Department is available and responsive to all of our provided services for 24 hours a day, 7 days a week and 365 days a year. We response effectively and instantly to your any query, suggestions and problems related to our service any time. Our office opens & Operations Officers are available for 24 hours a day, 7 days a week and 365 days a year.

Operation Service is available for 24*7. At any time, operation person will entertain the query through call, email, web call, and mobile app (Android or IOS)

If you prefer call our hotline no is 9886001616

You can reach us any time also through our websites and apps.





Driver Orientation Programme

Spark Group conducts 'Driver Orientation Program' every two times a year. This program is solely targeted to our beloved vendors and drivers. Recently we conducted this program on 26th August 2022 at Sidhartha hotel. The main aim of this program is to train our vendors and drivers with basic traffic rules, defensive driving, general Mechanical Training and First Aid Training. This encourages both of our vendors and drivers to deliver services with maintain hygiene, motivation, politeness and excellent behavior.



Leadership Team

We are all the youths with ingenious mindset and passion to create/build something which will last and serve every citizen of this country with the best we have.



Roshan Ghimire
CEO / Chairman

He've always had a passion for establishing his own company, so in 2010. He quit his previous job and set up his own company with the name of Spark Group in Kathmandu. At the very beginning, spark started out with just 5 vehicles.



Padam Parajuli
COO

Padam is a highly motivated individual with a great professional background in Nepali corporate world. His operations and management skills have been one of the driving force to form the great foundation of Spark Group and Self Drive Nepal.



Sitaram Ghimire
Operation Director

Mr. Sitaram Ghimire: Skilled at exceeding sales and vehicle rental service goal. Extensive experienced in vehicle rental business. Results driven team player, familiar in working in a fast paced environment.



Pramosh Adhikari
CPO / CMO

Pramosh has built himself with a diversified knowledge in the Nepali market. With an expertise on both of the technical world he is able to build his professional character with an experience of more than 10 years on big corporate houses and MNC's in Nepal.



Purshottam Parajuli
CFO

Purushottam being a dynamic individual, has been contributing to Spark Group since 5 years through his brilliant experience in Accounting and finance. Being an expert in management

Team of Experts



Dr Ranjit Baral
Medical Expert

Dr. Ranjeet Baral is a senior doctor in Nepal with his expertise of 30+ years in Medical field.



CA Sunil Jakibanja
Financial Expert

Mr Sunil Jakibanja is a Chartered Accountant with his expertise of 20+ years in the field of finance.



Rabin Katwal
Corporate Expert

Mr Rabin Katwal is a corporate expert, motivational speaker and life coach with his expertise of 15+ years in corporate field.



Min Raj Regmi
Mechanical Expert

Mr Min Raj Regmi is a Russian degree holder in mechanical engineering with expertise of 16+ years in the same field.



Babu Krishna Karki
Emergency Expert

Mr Babu Krishna Karki is a Brigadier Army General who served in Nepal Army for 30+ years.



Prem Joshi
Accidental ERT Expert

Mr Prem Joshi is a retired police officer who served in Nepal Police for 30+ years.



Kishor Mishra
Law Expert

Mr Kishor Mishra is a lawyer with his expertise of 10+ years in law field.

Spark Group Commitment

Vehicles shall remain clean, inside and out, and free from any unpleasant order

Vehicles shall be road worthy and in good condition

Vehicles shall be equipped with necessary safety items including fire extinguisher seat belt

Belt restraints, spare tyre, mechanical jack and basic hand tools

Shall comply with applicable insurance, safety or other motor vehicles requirement

Documentation in the vehicle and registration/number plates and valid emission sticker

Affixed to the vehicles as required by law

Service Declaration

Spark Group is hereby made service declaration that we are 100% guaranteed to

Supply well-maintained vehicles as demanded by your organization

Clean, safe well maintained vehicles

If any problems come up with the provided vehicles, we are ready to replace immediately with the similar standard vehicles

We always keep spare drivers & vehicles in case of emergency For your reference, we have herewith enclosed some agreement papers made with well-reputed international & national non-governmental organizations

Features of our Service

Our service based on ISO 9001 standards

Flexibility in vehicles and vehicle sizes

Well trained professional drivers

Clean, well maintained vehicles with airbag & AC

Record keeping, logs and static necessary to meet govt. requirements

24 hours, 7 days a week, 365 days a year in service

Spare and backup drivers & vehicles available when any situation arises

Minimum 6000 ltr. Fuel stock for emergency use

Green number plates vehicles (Tourist Vehicles) are available when the situation

arises during Banda, Hadtal, Chakkajam and we will do our best to solve the problem then and there

Driver's features

Minimum 10 Years work experience on driving field

Knowledge about general maintenance of vehicles

Knowledge about the safety

Knowledge about how to act in case of an accident

Knowledge about the traffic rules

General knowledge about English language

Clean & smart personality

Never drinks alcohol or any drugs during driving time

Familiar with local routes, destinations across the country and transport

Possess a valid license for operating vehicles

Vehicle Safety Features

Seat Belt for every Passenger

Fire Extinguisher

Torch Light

Standard Repair & Maintenance tools

Reflector Vest for Driver

Cable Charger for Emergency Start

Tyre indicator (for follow up tire changes)

Adjustable Mirror

Vomit Bag

Head rest

Air Bag

Antilock Breaks

Mineral Water 1 bottle for each passenger

Emergency Mobile Charger

Daily Vehicle Check List Plan

Engine oil level

Fuel level

Condition of vehicle bodywork.

Condition of wiper blades

Condition of tyres

Conditions of Horn

Availability of spare wheel & jack

Conditions of breaks

Conditions of clutch

Condition of battery

Conditions of All lights

Condition of Engine

Conditions of Seat belts

Head restraint adjustment

Condition of Mirror adjustment

Vehicle registered documents

First aid kit

Fire extinguisher

Torch

Warning triangle

Vehicle handbook

Washers & wipers

Our Services

Spark Group provides different services to its clients and customers. Being in service market it's our utmost priority to fulfill every needs and demand of our clients and customers. some of the major services we provide are:



SparkCar

Spark Car is a car rental company in Nepal offering its car hire service to make comfortable and splendid travel to any place in Nepal.



SparkDriver

Spark Driver is a Driver Hire platform offering 24hr 365 Days driver hire service to every citizen all over Nepal.



SelfDriveNepal

Self Drive Nepal is a self drive car rental in Nepal formed to facilitate customers with a rented vehicle to drive on their own.



Spark Adventure

Spark Adventure is a tours and travel based service that provides travel tours filled with exotic and premium experience.



SparkAutoCare

A state of the art workshop, formed to facilitate full range of garage services to vehicle owners and Spark Group's own fleets itself.





Why we the best?

Why do we recommend our clients and customers to select us when it comes to vehicle rental, driver hire or vehicle maintenance in Nepal?



ISO Certified Service, Highest Vehicle Fleet, 7 State Branch Office and Self Owned Workshop.



Our world class operation system and marketplace helps us to be the best in efficiency, Data Security, Transparency and Productivity.



Our team and operational process is agile structured. We don't take any time to restructure our process according to the market need/client satisfaction/customer satisfaction/ crisis.



We are Technologically Advanced with mobile apps and dedicated marketplace for our every services. Our Vehicles are also equipped with GPS for safety and security of our fleets and customers.

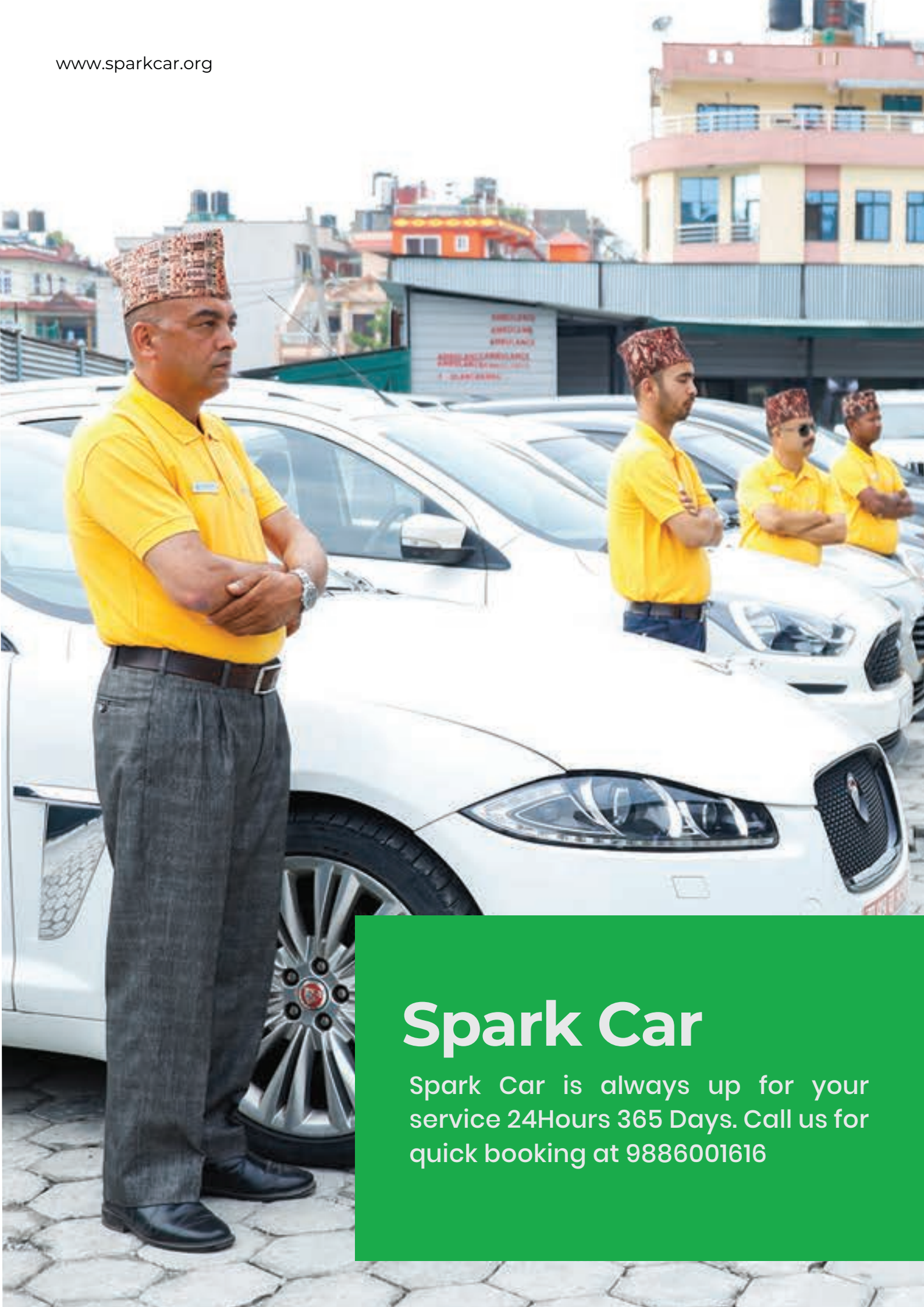


Spark Car is Nepal's Number one Car Rental Company serving 2 lakh+ customers every year in Nepal. With over 5000+ vehicle fleet , Spark Car has been a prominent name in the field of vehicle rental in Nepal.



For a better booking experience and quick service delivery, our recently launched mobile apps help our customers in easy booking, easy tracking , transparent pricing and instant payment.

Our Quality service delivery and Safety standards stand us out in this Market segment of Car Rental Service. Whether it's a family trip , a business meeting or a group get together. Spark Car is the right choice when it comes to pleasant travel all over Nepal. Our Services are 24 Hours 365 Days open to help our customers and clients before, during and after their Trip.



Spark Car

Spark Car is always up for your service 24Hours 365 Days. Call us for quick booking at 9886001616



Spark Driver is Nepal's Biggest Driver Hiring platform. With over 5000+ Drivers all over Nepal under one marketplace dedicated to serve every customer with professionalism, Well-Discipline, Safety and soft spokenness .



Whether it's a family tour where you need a driver or a monthly driver requirement for your overall work. Whether it's an all over Nepal trip where you want to travel easily with a driver on your own vehicle Or an instant driver need in case of family functions or any party attendance. Spark Driver Reaches Instantly on your destination with just a touch of your fingers on our recently launched mobile apps. Spark Driver services are also available 24 hours 365 Days for all over Nepal.

Spark Driver

You can now hire Spark Driver Instantly from our mobile app. Available on both IOS and Google Store.



SELF DRIVE

Rent a car, Drive yourself

Self Drive Nepal is Nepal's pioneer in the self drive vehicle rental market segment. With easy and quick booking service 'Self Drive Nepal' has also been a best service for citizens living abroad and foreigners visiting Nepal for short time.



Easy and quick online booking , All Nepal Permits , Limited Liability , Clean & Well Maintained Fleet, Unlimited Kilometers, Privacy & Freedom.

In addition to offering best rate according to the package you select, Self Drive Nepal offers flexible car rental services. Using our Smart App or website, you can rent a car daily, weekly or monthly. Get unlimited kilometres, or even purchase a package for your trip. Our fleet of cars is insured, so while you're cruising down open roads, you'll be safe and sound



Our services are affordable, convenient, and safe You can rent a car from Self Drive Nepal at any time convenient to you, and it'll be delivered to your doorstep.





Self Drive

For the first time in Nepal. Self Drive Nepal allows you to rent any kind of vehicle for your any kind of need for all over Nepal



MORE INFO

+977 9802023277



Spark Auto Care

Formed by Spark Group ,made for every vehicle- Spark Auto Care is always ready to look out for your vehicle.



Spark Adventure is the revolutionizing way of travel for your next destination. We are experienced “extravagant tourism” providers, dedicated to transforming your basic travel and tour experience into an Internationally premium-based one. Filled with exotic and premium experiences, provided with customized glory of your journey, we take responsibility for you and your time and make each moment count.



Quality etiquette experience in your best-suited needs. From Five-Star accommodations to soothing logistics, your journey with Spark Adventure will be an experience to remember for a lifetime.

We don't explain lustrous luxury and comfort with words but make you feel it with awe. We provide Domestic premium tour packages for Adventure, Pilgrimage, Trek and Hikes, Sight and Scenic, Two-wheeler Rides, and more customized deals as per your need. Achieving the top position in South Asia as the initiators of launching and promoting tourism in Nepal with the Self-ride rental service of Electric Vehicle Mobilization, we have remained loyal and developed to bring you your worth of services.



Spark Adventure

Discover the beauty of Nepal with the premium travel service from Spark Adventure.

CSR (Corporate Social Responsibilities)

Scholarship Aid

Every year Spark facilitates many students from different rural districts of nepal from financial aid for their education. We have already started the process by facilitating 10 of the childrens from Okhaldhunga.

“Childrens are the future of our country, and we will give our best to make it brighter”



Women Empowerment

Women's empowerment may be defined in several ways, including accepting women's viewpoints or making an effort to seek them, raising the status of women through education, awareness, literacy, and training.

So, Spark Group decided to encourage female drivers to feel passionate, secure and satisfied in the field of driving. Spark Group women empowerment program focus on the well being, security and job satisfaction to all the females wanting to join the driving profession.

Driver's Benefit

Under Driver's Benefit Program Spark Group selects the most suitable (Dalit/needly/lowercast driver for their children's education. Spark Group pays off on all the educational fees and needs of the respective drivers. This helps on uplifting the life standards of the selected driver on a long term vision.





Green Planet

We Care about the planet we live in. To Control the Carbon Emission and to support for this global campaign. Spark Group has been maintaining it's fleet with like New vehicles.

Looking at the global impact and steps taken for the greener future, we started a global CSR campaign where we dreamt of giving back something to mother nature with our simple steps. With the vision of the future we have:

- Already diluted our vehicle fleet with 10% of EVs.
- Whereas our target is to reach out to 100% electric fleet by 2025 inside ktm valley and
- Turn 100 % of Electric (EVs) Fleet by 2030 all over Nepal.

It's our duty as an organization to think for the sustainable, Healthy and Greener future .

Emergency Vehicle

We are on the process of introducing free ambulance service as our Corporate social service to all of the Nepali Citizen. Our dedicated team of customer support and advanced mobile application will make this emergency support a game changer for the customers who are in need of emergency vehicle.





Sedan







Hatchback



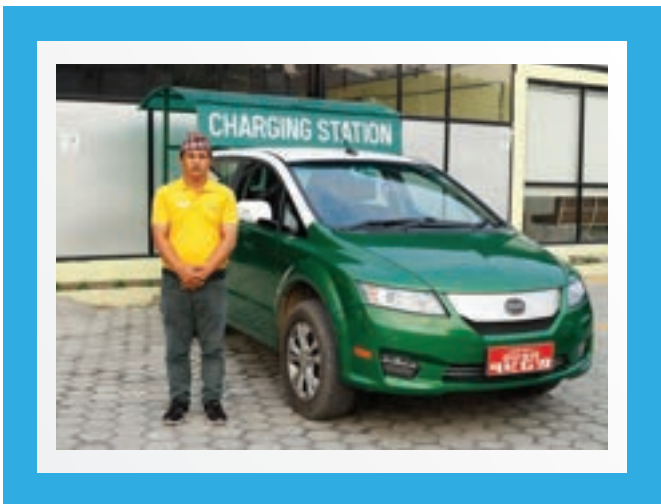




SUV











Premium







Jeep







Pick-Up







Hiace / Bus





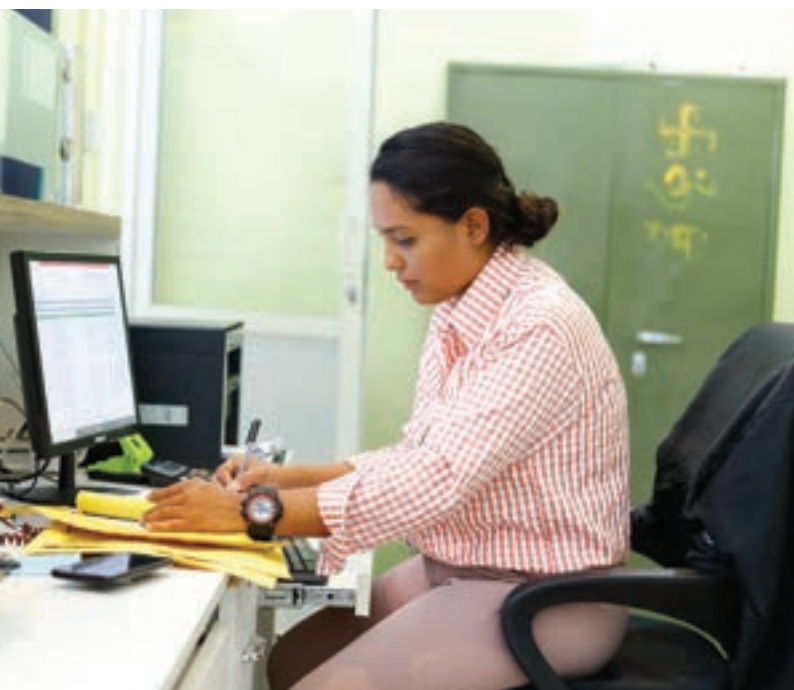














Now Rent your Favourite Vehicle and Hire a Driver Instantly with just a Tap of your Fingers.

We are Available on Both.



Search - Book - Enjoy



[More info](#)

+977 9886001616

www.sparkcar.org

A legendary , groundbreaking innovative App.
Which will change the course of Self Drive Vehicle
Rental in Nepal.

Features

- ✓ *Easy and Quick Payment*
- ✓ *Live Map*
- ✓ *Instant Replacements*
- ✓ *Anti-Theft Technology*
- ✓ *Nearby Garage*



We are Available on Both.



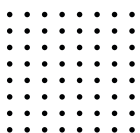
More info

+977 9886001616

www.selfdrivenepal.com

24 / 7

Customer Support Call Center



For More information Call us

+977 9886001616



SPARK GROUP



Vehicle Renting Service

www.sparkcar.org



Self Drive Rental Service

www.selfdrivenepal.com



Tours Service

www.sparktours.com.np



Driver Hiring Service

www.sparkcar.org



Vehicle Maintenance Service

www.sparkautocare.com.np

Get in touch



Padam Parajuli

Chief Operation Officer

Cell No : +977 9801101902 / 9802022999

Phone : +977 9886001616

Email : info@sparklink.com.np

operation1@sparklink.com.np

Address : Trade Tower Thapathali

www.sparkgroup.com.np